

FCSS 2009 TRENDS & ISSUES FROM THE 2010 FCSS APPLICATIONSSUMMARY

- **Poverty:**
 - **More people living in poverty**
 - **High cost of living including food security and limited basic needs**
 - **More people on assistance due to economic downturn**
 - **Stress is tearing families apart and this is reflected on the children's behavior.**
 - **High stress is mostly due to poverty**

- **Immigrant/Refugees:**
 - **Overall increase of immigrant/refugees families to the City, including children, youth and seniors. This calls for a wider range of services, newer approaches in service delivery and better coordination of services.**
 - **Language barrier**
 - **Temporary Foreign workers seeking services including seniors that were brought by their families. These seniors have limited access to services due to their unique immigration status**

- **More complex issues:**
- - **Family violence**
 - **Cultural belief systems**
 - **Addictions**
 - **Mental health**

- **Non-profit:**
 - **Staff recruitment and retention due to low salary and benefit levels**
 - **Finding qualified staff**
 - **Due to economic downturn, decrease in donations and funding has affected service delivery**
 - **Stress on staff due to turn over and complexity of client's issues**
 - **Lack of space**
 - **Demand for services continue to grow**
 - **Need for staff training to deal with complex issues**
 - **Increased cost of operations (labor, utilities, etc.)**

- **Volunteers:**
 - **Recruitment and retention**
 - **Difficulty recruiting experienced Board members**
 - **Losing Volunteers due to age-related limitations**
 - **Volunteer committing to short-term assignments**
 - **Volunteers (baby-boomers) seeking meaningful volunteer opportunities**
 - **More volunteers from different cultures**

- **More demand for services for youth especially Aboriginal youth**
- **Homelessness and poverty go hand to hand**
- **Homelessness**
- **Affordable, accessible and quality housing for families, youth and seniors**
- **Transportation for families and seniors**
- **Increase aging population leading to increase isolation**
- **Increase need for services for care-givers including the sandwich generation**
- **Lack of child care spaces**
- **Increase crime**