



EDMONTON
SENIORS
COORDINATING
COUNCIL

LINKING SENIOR-SERVING
ORGANIZATIONS IN EDMONTON

ANNUAL REPORT 2009





EDMONTON
SENIORS
COORDINATING
COUNCIL

THIS ANNUAL REPORT IS AVAILABLE ONLINE AT
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Co-Chairs Report - April 2009	3
Executive Director's Report	4
Strategic Plan for Services to Edmonton Seniors	6
Seniors Transportation	8
Creative Aging	10
Senior Services Conference	12
Summarized Statements	14

2009 ANNUAL REPORT

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The ESCC gratefully acknowledges the support of our funders:



CO-CHAIR'S REPORT APRIL, 2009

Jean Innes & Ursula Altmann
Co-Chairs, ESCC

The past year was a busy and productive one, with project reviews and much introspection on the part of the Board. Key outcomes of this activity resulted in:

- The formation of an Ad Hoc Committee to study capacity building as it relates to ESCC function and to the mandate of the Council. Work to date has included a facilitated workshop on governance and Board function, a definition of “capacity building” and a recommendation that Board Members pursue training in this area. Such training would be made available to other Council members as well.
- The formation of a Personnel Committee (standing committee) for the purpose of providing direction to and evaluation of the executive director, developing and maintaining personnel policies and conducting an annual review of staff compensation, benefits and pension plans.
- Completion of the *Strategic Plan for Services to Edmonton Seniors* and the setting of priorities that identify ESCC as lead agency. Work is already underway for goal one of the plan under Community Support Services, stipulating that they be “inclusive and responsive in meeting the needs of seniors.”
- Continued participation in the planning and production of the Creative Age Festival, for which the City of Edmonton generously allocated additional funding.
- Participation in the development of Edmonton’s “Seniors Declaration” under

the leadership of Councillor Linda Sloan. The ESCC Board of Directors endorsed the Declaration in principle in January 2010.

- Co-hosting, with the Ministry of Alberta Seniors and Community Supports, a conference entitled “The Silver Surge”, a training and development opportunity for those that work in the senior sector, aimed at building organizational capacity and addressing issues of importance to seniors.

We extend sincere appreciation to both Executive Director Sheila Hallett and Communications Co-ordinator Rich Gossen for their ongoing diligence and leadership, and to the many Board and Council members who contributed countless hours and extended efforts to ESCC’s achievements throughout the year.



2009 Seasonal Celebration

EXECUTIVE DIRECTOR'S REPORT

By Sheila Hallett
ESCC Executive Director



Sheila Hallett
Executive Director

As we near our annual general meeting it is nice to sit back and think about the accomplishments of the last year - and there were many! We hosted the second Creative Age Festival in June and added some new components to that week-long event. We also co-hosted the Seniors Services Conference in September with the help of Alberta Seniors and Community Supports. And perhaps the most important accomplishment for our Council and its members is the drafting of the *Strategic Plan for Services to Edmonton Seniors*. These things, along with numerous other results and milestones, are detailed in this Annual Report.

We are very fortunate to work with such committed and diligent agencies in the senior sector and the majority of our members took part in at least one major initiative in the last year.

As a dedicated group of agency representatives helped to draft the Strategic Plan for Services to Edmonton Seniors, it became apparent that all the research studies and demographics that are known to the sector should be summarized in order to give the background information that is fundamental to the Plan. The City of Edmonton stepped up to assist in this regard and, by June of 2010, a background document will be available entitled *Edmonton Seniors: A Portrait*.

Another milestone achievement for Edmonton seniors will be the launch of the City's Seniors Declaration. The Declaration will serve as the

overall vision for Edmonton as an age-friendly city and contains a number of calls to action by City Council. The City undertook this project with the assistance of the Edmonton Arts Council and ESCC. It involved numerous interviews to collect information about what it means to be a senior, how seniors could be encouraged to participate in the community, what barriers exist and what we can do to remove the barriers. The actual Declaration was written by Edmonton Poet Alice Major. It is believed to be the first of its kind in the Country and will be released June 3rd at noon in City Hall.

City Council requested a capital development plan for senior centres and this work began in 2009 and is expected to be completed by June of 2010. The ESCC has been assisting the City, with many of the senior centres helping to create a vision for core services. Using asset mapping, it is possible to illustrate gaps in services that inform the City as to where new centres are needed. It will also illustrate where improvements can be made to current services. Alongside this project is a more focused look at the Mill Woods Senior Centre which is temporarily located in the Mill Woods Recreation Centre. The ESCC has been part of the planning process to allow this centre to expand beyond its current two rooms, with a look at potentially sharing space with other groups.

Outreach services are a big part of most senior centres and in 2009 the ESCC received a grant from the federal New Horizons for Seniors Program to conduct an assessment of outreach services in Edmonton. A steering committee helped to develop a questionnaire for outreach workers in senior centres to help create a picture of services currently offered

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across Edmonton. A social worker was contracted for follow-up interviews with the outreach workers and to also interview about 30 isolated seniors. The information gathered has helped us to understand how services are being delivered, and the seniors have shared what services would allow them to stay in their homes as opposed to having to move to a facility for care. If their safety is not compromised and supports can be provided to assist seniors in managing to stay in their own homes, which they would prefer, the need to seek alternate housing arrangements can be postponed.

Work will continue on some of the *Strategic Plan for Services to Edmonton Seniors* goals that involve the ESCC as lead agency. Exciting partnerships are starting to form around many of the goals, and 2010 will be the year where actions will begin to show results. I look forward to reflecting, come one year from now, to see how far things have progressed!

I would like to take this opportunity to thank the Edmonton Seniors Coordinating Council Board of Directors for their committed guidance and support. As we say goodbye to some of the board members and welcome new members we can see how the scope of our representation has grown over the years. A heartfelt thank you to those people involved in the development since the idea of a coordinating council was first raised. It is my hope that we continue to honor your vision through our work.

ESCC has been well served by Communications Coordinator Rich Gossen and by the part time contributions of Sacha Deelstra and Karen Spencer. We have also benefitted from the involvement

of many stakeholder representatives on various committees and projects, some from outside of the senior sector. We appreciate the time and commitment that individuals make in order to move our work forward.

We also thank the City of Edmonton and the United Way of the Alberta Capital Region for their continued support of our organization. In the end, I believe all of our organizations are stronger because of collaborative efforts, and seniors benefit from this directly as agencies have increased their capacity to serve.



Co-chair Jean Innes and ESCC Board Member Cori Paul convey good wishes at the 2009 Seasonal Gathering

STRATEGIC PLAN FOR SERVICES TO EDMONTON SENIORS

Work begun in 2008 on development of a *Strategic Plan for Services to Edmonton's Seniors: Towards 2015* continued throughout 2009, as the ESCC addressed its mandate to "support and encourage shared planning, coordination and collaboration among senior-serving organizations in Edmonton".

We have received many endorsements for the plan from member agencies and stakeholder groups. We are connecting with all of the "process leads" in each of our "suggestion" areas of the plan. Quite a number of them were not involved in developing the plan so it takes considerable time and effort to help them understand why we are asking them to get involved at this point and what we are requesting them to do.

PROCESS ENGAGING

The process that we undertook almost two years ago to develop the strategic plan began with a certain degree of frustration that might be summarized as follows, "Senior sector issues have been the subject of study after study but, on the eve of one of the most significant demographic shifts in modern history, we lack a shared understanding and common vision of how to meet the current needs of seniors and the increasing needs in the years that lie ahead" (as stated by one of our committee members).

The strategic plan committee was also made aware that the city needs to make some key decisions in the coming years and would like to base them on a solid foundation, rather than on piecemeal and uncoordinated lobbying. We wanted to end up with something we could give to the city with confidence that it represents

thoroughly discussed and commonly held views on the future of services for Edmonton's seniors. This aspect of the overall initiative has already led to work on Edmonton's Seniors Declaration, which is expected to be unveiled in 2010 in early June.

CONTEXT ENCOMPASSING

To put recent initiatives into context, the *Strategic Plan for Services to Edmonton's Seniors* outlines goals and actions to address gaps and improve services during the next five years.

Edmonton's Seniors Declaration is the touchstone – the call to action by Edmonton city council – to guide us in achieving the goals and actions laid out in the strategic plan and to help make Edmonton a city that values and supports seniors. The declaration is a value-based document that focuses on the importance of seniors and how they contribute to a vibrant and liveable city for all. It is also a reference point and guiding document for the City of Edmonton to ensure the needs, abilities and interests of seniors are included within policies and services.

The declaration will be shared with other community groups and stakeholders to collectively work towards a city that values, includes and supports seniors.

A third element in the overall plan is to provide a "portrait" in the form of statistics and supporting facts from a range of sources that back up the strategic plan and declaration, verifying why they are necessary and highlighting priority needs and interests of Edmonton's seniors. The portrait is expected to provide a "report card"

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on the status of seniors in Edmonton related to a number of issues.

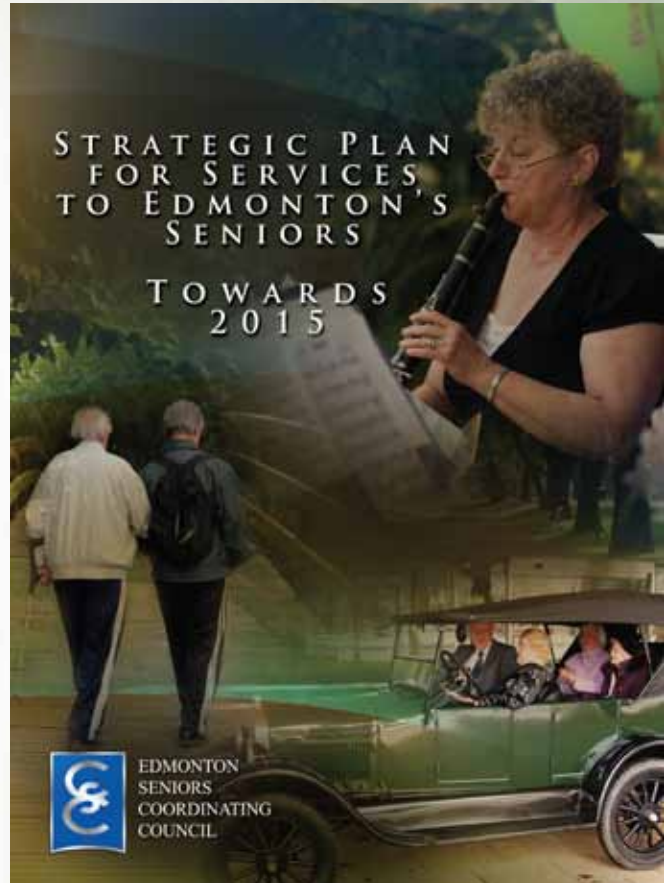
FRAMEWORK ESTABLISHED

Initially, in development of the strategic plan, there was a bit of uncertainty by what we referred to as the “process committee” as its members grappled with how best to get to the “moving forward” part of the agenda. Once we settled on the World Health Organization’s Age Friendly Guidelines for Age Friendly Communities as a framework, however, progress was sure, if not always swift.

Committee members were, and continue to be, exceptionally dedicated to seeing the process through to its conclusion. We undertook an extensive public input and consultation process in 2009, once we had a draft plan in place to lend focus to this element of the discussion, and we offered to attend member agency board meetings to make presentations to help them understand and appreciate the plan.

We are encouraged that ideas for additional goals are coming forward from stakeholders. The Edmonton Fire Department, for example, has asked for a couple goals focusing specifically on safety in the home. We will be revising the plan and hope to release it publicly in the fall of 2010 as a “Vision for an Age-Friendly Edmonton.”

We continue to be available to make presentations about this to your organization’s board of directors. In the meantime ESCC work on some of the goals and actions continues and by summer 2010 it is expected that we will have a proposed model for the delivery of outreach services.



This work is guided by a committee of agency representatives including outreach workers and executive directors and includes input from isolated seniors. We will also be starting work on a broader initiative to develop a model for core and optional services (beyond outreach) for seniors involving community support agencies and informal neighbourhood supports.

The plan and forthcoming vision document are meant to be a living and useful guide for progress initiatives that can benefit us all in the years to come.

SENIORS TRANSPORTATION

The evidence is clear, and in some instances irrefutable, but that doesn't make it any easier to accept.

Everyone ages differently, so some people can continue to drive into their seventies, eighties, and even beyond. Others, however, cannot or should not.

While endeavouring to ensure that public perception of the ability of seniors to drive is based on health factors rather than on age, and while attempting to support the determination of many seniors to continue driving for as long as they are safely able to do so, the Edmonton Seniors Coordinating Council focused considerable time and effort during 2009 on supporting discussions, planning and action intended to ensure that seniors have transportation options when they reach the stage where they are no longer able to provide it for themselves.

The difficulty many seniors experience in giving up driving is a reflection of how closely independence is associated with mobility, and the degree to which mobility is linked to the automobile. That connection was clearly illustrated during a Driving Angels volunteer recognition event organized by the Alberta Motor Association and supported by the ESCC. One of the speakers, now confined to a wheelchair, spoke fondly about the last car she owned before she made the decision to give up driving and said she continues to wear the bronzed key from that car as a lapel pin.

INITIATIVES

The Driving Angels program, sponsored by City of Edmonton Community Services, the AMA and the ESCC, invites seniors who re-



ceive transportation services from friends, relatives, neighbours and/or volunteer drivers connected to helping organizations, to nominate them for an award of merit.

Seniors can also nominate helpful bus or taxi drivers for the award.

The ESCC provides ongoing support for the program by posting links on the home page of its website to information and nomination forms.

The program is intended both to provide seniors with a means of expressing appreciation for transportation services they receive and to increase public awareness of the need for such services as well as the capacity of many individuals in the community to address it.

Driving Angels is an extension of other initiatives that promote "random acts of kindness" and actions to "pay it forward" based on the recognition that a thoughtful, caring community benefits everyone in it.

In addition to appealing to the good nature of community residents to help address the growing need for seniors transportation, the ESCC provides a Find a Ride tool on its website developed as part of an Alternate Transportation for Seniors survey and literature review undertaken

by ESCC and Dr. Bonnie Dobbs and Param Bhardwaj from the Medically At-Risk Driver Centre at



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the University of Alberta. Their final report was submitted to the ESCC in March 2009.

While the tool does not match seniors directly with service providers, it enables older adults to narrow down their search for transportation to options that are likely to give them opportunities to address their needs.

The ESCC continues to foster efforts to expand and enhance these options by working with the Seniors Transportation Steering Committee and Seniors Transportation Model Development Sub-committee to address not only current needs but the burgeoning needs of the next generation of seniors as well.

The ESCC's efforts began several years ago with two transportation roundtables coordinated with the assistance of community partners and will continue into 2010 and beyond. We are grateful to the steering committee and model development sub-committee that include representation from Alberta Transportation, Alberta Seniors and Community Supports, Alberta Health Services, the Alberta Motor Association, Edmonton Transit System, City of Edmonton Transportation Planning Branch and others.

THE FUTURE

To provide a sound basis for moving forward on the initiatives that are already underway, the ESCC and its community partners have engaged the services of the population laboratory at the University of Alberta to conduct a transportation needs survey with Edmonton seniors.

Information gleaned from this survey is expected

to document areas of the city in which the need for seniors transportation is particularly high, thereby helping to establish the location for a pilot project that will extend service options beyond their current capacity.

The ESCC will continue to encourage seniors to realistically plan for their future transportation needs by recognizing the amount of money they spend each year to maintain and operate an automobile, provide seniors with information about the options available to them, encourage drivers to address the needs of seniors either informally or by being willing to volunteer with a service provider, support and help prepare service providers to meet the needs of the "tsunami of seniors" that is the Baby Boomer generation, and work with policy makers to recognize current needs and expand capacity to address future needs.

2010 also will include the first Seniors Transportation Symposium, an event at the Westend Seniors Activity Centre supported by ESCC. The symposium is a pilot event to give seniors information about the full range of transportation options beginning with how to sharpen your driving skills, how to prepare for the day when you can no longer drive and what options are available then. Many of the speakers are from the Seniors Transportation Steering Committee and this event can be replicated at other senior organizations in the future. A "Transportation Tool," prepared by ESCC's Communication Coordinator Rich Gossen, is being tested in 2010. It is a guide for seniors that outlines resources related to transportation and suggestions for service providers that will come to a senior's home.

CREATIVE AGING

Creativity and art enhance the ability of an older adult's brain to learn, perceive and reason.

Presenters during a recent webinar organized by the U.S. National Center for Creative Aging on research in the sciences of creativity and cognitive enhancement stated that "creativity provides a full-brain workout" and artistic pursuits "activate the brain's pleasure centers and seduce us to engage in activities that strengthen the brain and nervous system".

The webinar celebrated the work of Gene Cohen, "whose research clearly shows that creative activities, particularly arts programs, can maintain and even improve the physical, emotional and cognitive well being of older adults".

The 2009 Creative Age Festival was fortunate to feature Cohen as the keynote speaker at its symposium focusing on increasing awareness of initiatives in support of creative aging. He died late last year, but not before inspiring others to continue his work and to make use of it to benefit seniors.

SUPPORT PROVIDED

The ESCC has been a member of the festival steering committee since it was established in 2008. In 2009, the council collaborated with representatives from the City of Edmonton, University of Alberta, Art Gallery of Alberta, Edmonton Public Library and Edmonton Arts Council in celebrating creative aging during Seniors Week.

The festival got underway June 9 with a kick-off event at The Robbins Health Learning Centre on the downtown campus of Grant MacEwan College (now Grant MacEwan University). It showcased some of Edmonton's accomplished senior artists, such as professional jazz musician Bobby Cairns, and included performances by the Global Voices Choir from the Edmonton Mennonite Centre for Newcomers, older adult members of the Richard Tan Dancers and others.

The initial organizing of this and other festival events was undertaken by a committee that included ESCC communications coordinator Rich Gossen and representatives of several seniors centres. Central Lions Seniors Centre was the host venue for three arts cafes, which showcased senior musicians, dancers, writers and singers, as well as for a choral fest that featured seniors' choirs from throughout Edmonton.

Other festival events included workshops hosted by Strathcona Place Senior Centre, South East Edmonton Seniors Centre, Central Lions Seniors Centre and other venues; film screenings; and the Festival of Edmonton Seniors Theatre at the Timms Centre for the Arts on the University of Alberta campus.

Arts-related community events held at seniors centre during festival week were highlighted on the Creative Age Festival website and the Art Gallery of Alberta admitted seniors without charge throughout the week.

MOVEMENT BUILDING

The Creative Age Festival was always meant to be only one of numerous initiatives to advance awareness and understanding of the benefits to seniors of involvement in the arts, and to enhance and develop opportunities for seniors to explore their creative impulses throughout the year by convincing the senior-sector of the benefits as well.

Susan Perlstein, who worked with Gene Cohen in her role as founder and director of education for the U.S. National Center for Creative Aging, visited Edmonton in 2008 to share the philosophy "individuals and communities reap profound benefits from participating in arts programs, especially when those programs are led by professional teaching artists". Plans are underway to bring her back to Edmonton in 2010 to work further with our sector and to inspire other community leaders with regard to creative aging.

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The U.S. resource *Creativity Matters: The Arts and Aging Toolkit* developed on the creative age philosophy, contends that arts and aging programs further community cultural development through “initiatives undertaken by artists in collaboration with other community members to express identity, concerns and aspirations”. The ESCC has undertaken to create its own toolkit to aid programmers and recreation leaders in planning and preparing creative aging programs. This will be available in 2010.

The ESCC, in fulfilling its mandate “to support and encourage shared planning, coordination and collaboration among senior-serving organizations in Edmonton,” and “to facilitate joint planning to enhance the capacity of organizations to provide effect, accessible services to meet the diverse needs of seniors,” has become a leading force in advancing the creative aging movement in Edmonton.

The 2010 Creative Age Festival will take place June 8 to 16. Information about the festival will be shared with ESCC members as organizational efforts give shape to its events and activities. For information visit www.creativeagefestival.ca.



Festival of Edmonton Senior Theatre (FEST) participants perform as part of CAF 2009



Art Café performers for CAF 2009



Art Café performer for CAF 2009



Acrylic Painting Workshop participant at CAF 2009

SENIOR SERVICES CONFERENCE

“*The best one yet,*” some registrants said as they left the Silver Surge Seniors Services Conference following the final session Sept. 25, 2009.

Written evaluations turned in by other attendees were almost universally positive as well.

This was gratifying news for ESCC staff members Sheila Hallett and Rich Gossen, whose work in helping to organize the two-day Edmonton conference began in September 2008 when both attended that year’s conference in Calgary.

The first meeting of the 2009 conference organizing committee, also comprising Alberta Seniors and Community Supports’ staff, seniors sector staff member Biviana Velez-Perez, and ESCC board members Trina Homeniuk, Jean Innes and Janice Monfries, was held Nov. 25, 2008.

The Calgary conference marked the first time the event was organized as a state of the art opportunity for senior sector staff to participate in three session streams: program information, health and wellness, and emerging issues. And the ESCC added a number of firsts in 2009 as well, including offering online registration capabilities which proved popular and received glowing reviews.

SPEAKER IMPRESSES

Keynote speaker Eric Peterson, one of the stars of the Canadian television series *Corner Gas* and *Street Legal*, was the highest profile keynote speaker ever booked by the conference. The decision to undertake the financial risks of bringing in someone of his stature, however,

was vindicated by the jump in registrations in 2009 compared to previous years (279 compared to 220 in 2008); the well received speech he delivered, which was built on the Silver Surge theme and included evidence that he had done his homework on senior-sector issues; and the response from conference attendees (Peterson got a standing ovation and he stuck around afterward to sign autographs and speak with many of the registrants).

SESSIONS USEFUL

The themes for the conference were Building the Capacity of Your Organization, Personal Development and Wellness, and Aging in Place. Building the Capacity of Your Organization included sessions on connecting with your community, portrayals of collaboration, the changing face of volunteerism and learning how to be culturally responsive.

The Personal Development and Wellness stream included sessions on innovative and successful strategies to engage seniors in physical activity, sleeping effectively, making effective presentations and personal safety.

And the Aging in Place stream included sessions on taking health services to isolated seniors, bridging the gap between seniors and youth, and a review of seniors financial programs.

Among the presenters over the two days were Anne Smith, president and CEO of the United Way of the Alberta Capital Region; Deborah Morrison, Alberta Capital Region facilitator for Mapping and Planning Support; ESCC board

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Members of the Senior Services Conference Committee Silver Surge 2009 pose with keynote speaker Eric Peterson (centre).

(Left to right) Rich Gossen ESCC, Leslie Sorenson AB Seniors and Community Supports, Sheila Hallett ESCC and Laura Paradowski AB Seniors and Community Supports.



members Janice Monfries, executive director of Westend Seniors Activity Centre together with Dr. Raj Sherman, MLA Edmonton Meadowlark, Cori Paul, clinical nurse specialist/manager of The Good Samaritan Seniors Clinic, and Brenda Wong and Dot Laing, representing the Active Coalition on Aging.

VALUE ADDED

Alberta Seniors and Community Supports Minister Mary Anne Jablonski opened the conference with a message from her department and ESCC ED Sheila Hallett closed it with a focus on the Creative Age Festival, including performances by a number of groups featured during the 2009 festival launch event.

The ESCC benefitted financially by partnering with the province in organizing the 2009 Silver Surge Seniors Services Conference but it also benefitted by raising its profile in Edmonton and throughout the province, establishing contacts that have already resulted in connections to provincial initiatives in the senior-serving sector, and building its credibility as an organization that is capable of leading, inspiring and getting things done.

The ESCC is expecting to be asked to contribute its knowledge and experience in helping to organize the 2010 conference in Calgary.

SUMMARIZED STATEMENTS 2009

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Auditors' Report on Summarized Financial Statements

To the Members of Edmonton Seniors Coordinating Council

The accompanying summarized statement of financial position and statement of operations are derived from the complete financial statements of Edmonton Seniors Coordinating Council as at December 31, 2009 and for the year then ended. In our auditors' report on the complete financial statements dated February 5, 2010, we expressed a qualified opinion because we were unable to satisfy ourselves regarding the completeness of donation revenue. The fair summarization of the complete financial statements is the responsibility of management. Our responsibility, in accordance with the applicable Assurance Guideline of The Canadian Institute of Chartered Accountants, is to report on the summarized financial statements.

In our opinion, the accompanying financial statements fairly summarize, in all material respects, the related complete financial statements in accordance with the criteria described in the Guideline referred to above.

These summarized financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Readers are cautioned that these statements may not be appropriate for their purposes. For more information on the Council's financial position and results of operations, reference should be made to the related complete financial statements.

**Edmonton, Canada
February 5, 2010**

MacKay LLP
Chartered Accountants

**Edmonton Seniors Coordinating Council
Summarized Statement of Financial Position
December 31, 2009**

	2009	2008
Assets		
Current		
Cash	\$ 90,858	\$ 44,942
Accounts receivable	13,418	9,899
Prepaid expenses	2,175	1,200
	<u>106,451</u>	<u>56,041</u>
Equipment	<u>4,239</u>	<u>3,529</u>
	<u>\$ 110,690</u>	<u>\$ 59,570</u>
Liabilities		
Current		
Accounts payable	\$ 9,481	\$ 9,696
Deferred contributions	75,000	29,000
	<u>84,481</u>	<u>38,696</u>
Net Assets		
Unrestricted	21,970	17,345
Invested in capital assets	4,239	3,529
	<u>26,209</u>	<u>20,874</u>
	<u>\$ 110,690</u>	<u>\$ 59,570</u>

**Edmonton Seniors Coordinating Council
Summarized Statement of Operations
For the year ended December 31, 2009**

	2009	2008
Revenue		
Grants	\$ 217,330	\$ 245,027
Event funding	118,854	46,875
Donations, memberships and fundraising	5,151	5,326
	<u>341,335</u>	<u>297,228</u>
Expenses		
Salaries and benefits	139,286	145,170
Occupancy	11,290	8,893
Communications	10,687	8,576
Purchased services	22,071	36,923
Event direct costs	117,705	36,686
Other expenses	33,890	42,707
Amortization	1,071	949
	<u>336,000</u>	<u>279,904</u>
Excess of revenue over expenses	<u>\$ 5,335</u>	<u>\$ 17,324</u>

2009 REGULAR MEMBERSHIP

- Alberta Caregivers Association
- Alberta Council on Aging
- Alzheimer Society of Edmonton
- Bernadette N. Swan Social Care Foundation
- Calder Seniors Drop-in Society
- Canadian Hard of Hearing Association
- Canadian Association of Retired Persons-Edmonton Chapter
- Catholic Social Services – Senior Council
- Central Lions Seniors Association
- Edmonton Lifelong Learners Association
- Edmonton Meals on Wheels
- Edmonton Seniors Centre
- Edmonton Senior Slo-Pitch Association
- Elder Abuse Team-Catholic Social Serv.
- ElderCare Edmonton
- Golden Horizon Seniors Society
- Good Samaritan Society
- Indo Canadian Women's Association of Edmonton
- Ital-Canadian Seniors Association
- Jewish Drop-In Centre
- Korean Seniors College Society
- Lifestyle Helping Hands Seniors Association
- Mill Woods SeniorsCentre
- Multicultural Women & Seniors Services Association
- Native Seniors Centre
- North Edmonton Seniors Association
- Operation Friendship Seniors Society
- The Parkinson's Society of Alberta
- SAGE –Seniors Association of Greater Edmonton
- Seniors Assisted Transportation Society of Greater Greater (SATS)
- Senior Citizens Opportunity Neighbourhood Assoc. (SCONA)
- Seniors Outreach Network Society
- Society of Seniors Caring About Seniors
- South East Edmonton Seniors Association (SEESA)
- Southwest Senior's Outreach Society
- Strathcona Place Senior Centre
- Westend Seniors Activity Centre

ASSOCIATE MEMBERSHIP

- Alberta Centre on Aging
- Advisory Board on Services for Persons With Disabilities
- Arthritis Society
- ASSIST – Community Seniors Services
- Athabasca Family and Community Support Services
- Alberta Health Services Primary Care Division-Healthy Aging Resource Team
- Alberta Health Services Home Care
- City of Leduc-Seniors Outreach FCSS
- Commissionaires Northern Alberta Division
- Edmonton Mennonite Centre for Newcomers
- Greater Edmonton Foundation Housing for Seniors
- Lifestyle Options
- Multicultural Health Brokers Co-operative
- Nurse Next Door Healthcare Services
- Norquest College
- SKILLS Society
- St. Albert FCSS
- Strathcona County FCSS
- United Active Living

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